Electric Service Procedures

Scope

The provisions of the *LCUB's Schedule of Rules and Regulations* ("Rules and Regulations") and these *Electric Service Procedures* ("Service Procedures") shall apply to every person now or hereafter receiving electric service from LCUB. The acceptance of electric service shall constitute the Customer's, user's, and if a different person, owner's agreement to be bound by the Rules and Regulations and these *Service Procedures*, provided, however, that nothing contained in the *Rules and Regulations* and these *Service Procedures* shall affect or prejudice any rights of LCUB under any existing contract, actual or implied, nor release or discharge any existing obligation to LCUB.

All provisions of the *Rules and Regulations* and these *Service Procedures* affecting health and safety, including (without limitation) all provisions relating to inspection, general safety precautions for utilization, operation, and maintenance of LCUB's electric system, and rules governing installations, are for the guidance and benefit of Customers, users. If a different person, owners, and LCUB shall not be responsible for the health and safety thereof, but LCUB reserves the right, in its discretion, to refuse to furnish electric service or to terminate electric service, where the Customer, user, and if a different person, the owner fails to comply therewith.

If any clause, sentence, paragraph, section, or part of the *Rules and Regulations*, *Service Procedures,* or *LCUB's Rate Schedule* ("Rate Schedule") shall be declared invalid or unconstitutional, it shall not affect the validity of the remaining parts of the *Rules and Regulations*, *Service Procedures* or *Rate Schedules*. In addition, in the event of a conflict between the referenced documents, the order of precedence identified below shall apply:

i. the *Rate Schedule*;
ii. the *Rules and Regulations*; and
iii. these *Service Procedures*.

These *Service Procedures* shall become effective on the date they are adopted by LCUB's Power Board (October 16, 2025). They may be amended, supplemented, or otherwise changed from time to time without notice with prior approval by LCUB's CEO / General Manager.

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Definitions

CIAC	Contributions in aid of construction (CIAC) are contributions from developers, contractors, or customers that offset the cost of building electric infrastructure to serve them.
Connection	A physical tie or hookup made to the LCUB *electric system.*
Customer	Any person who receives electric service from LCUB under either an express or implied contract. The term shall also include illicit users.
ELCP	TVA's Emergency Load Curtailment Program.
Electric Service	Energy made available for consumption by LCUB for its Customers, users, or dwelling/premise owner's domestic, commercial, and/or industrial users by transmitting or distributing energy through the flow of an electric charge through a conductor.
Electric System	Facilities for transmitting, distributing, and receiving electricity.
Fee	An amount levied that is infrequent and/or not consumption-based.
LCUB	Lenoir City Utilities Board
Point of Delivery	The delivery point is defined as the point at which LCUB's facility connects with the Customer's premises. In most situations, this location is the Customer-owned weatherhead for overhead service or LCUB's transformer secondary bushings for underground service. Refer to Section 3 of this document for additional information.
Premises	Any structure, property, or dwelling, whether occupied or unoccupied. It shall not include more than one dwelling unit.
Rate	The quantitative value used to determine the amount levied on a Customer directly related to the provision and/or consumption of electricity as outlined in the LCUB Rate Schedule approved by the Board.
Tamper	Rearrange, injure, alter, interfere with, or otherwise prevent from performing a normal or customary function.
User	Any premise having a connection or access to the LCUB electric system.

Service Procedures

1. Applications and Contracts for Electric Service

General Requirements for Electric Service

1.1.1. To establish service, all Customers must complete a standard application for service prior to installation and activation. Adequate identification is required, including one government-issued ID (e.g., driver's license, passport, etc.) and a second government-issued card (e.g., social security card, birth certificate, voter registration card, etc.)

1.1.2. This application and use of electricity shall implicitly bind the Customer, user, or premise owner by the terms of the applicable standard contract form, LCUB's Rules and Regulations, the Rate Schedule, and these Service Procedures.

1.1.3. LCUB has the right to require the applicant to sign a minimum bill, request a contract, make an advance deposit, or a combination thereof in the event that a condition exists that requires investment by LCUB before they can provide electric service.

1.1.4. If an application is made for premises where LCUB knows there is a dispute in ownership or right to occupancy, LCUB reserves the right to either a) withhold service pending a settlement or b) treat the occupant in possession of the premises as being entitled to service, irrespective of their rights/claims.

1.1.5. Electric supply/voltage and location of service entrance conductors will be consistent with good engineering practices and the national standards for the type of service provided.

1.1.6. LCUB shall own and maintain all electrical facilities furnished or installed by LCUB up to the point of delivery. All wiring and equipment beyond this point shall be provided and maintained by the Customer at no expense to LCUB.

1.1.7. If there is vegetation impeding connection, the applicant will be responsible for removing the vegetation before installation of service. Unless otherwise stated in the contract, the applicant is responsible for trimming and/or removing vegetation within ten feet (10') of the centerline of the future power line and three feet (3') of the service secondary power lines. Reference LCUB's Tree Trimming Policy for additional information.

1.1.8. LCUB reserves the right to trim or remove vegetation that is located on a Customer's, user's, or premise owner's property if the vegetation (in LCUB's sole discretion) poses a threat to electric safety and reliability due to its potential to contact and damage the electric lines and/or related appurtenances.

1.1.9. In the event the Customer requests LCUB relocate its electric primary line, in addition to bearing the costs for relocation of service, the Customer, user, or premise owner shall be responsible for clearing vegetation in accordance with paragraph 1.1.7.

1.2. Service and Extensions

1.2.1. New Services or extensions are offered at the discretion of LCUB based on technical feasibility and economic analysis. The financial investment LCUB will make, if any, towards an extension will be equitably determined by, and at the sole discretion of, LCUB. Unless otherwise agreed upon in writing, payment of required costs shall be made prior to the start of construction.

1.2.2. New Services or extensions requiring construction will complete the applicable Construction Agreement to identify responsibilities and Contributions in Aid of Construction (CIAC). LCUB's Construction Agreements can be found on LCUB's website for Electric.

1.3. Service to Individual Mobile Homes

1.3.1. In the event of a mobile home, the Customer will be responsible for providing and installing their own meter base and associated mounting structure (pole or otherwise).

1.3.2. A licensed electrical inspector shall approve the Customer's meter base and associated mounting structure before LCUB connects the service.

1.4. Temporary Service

1.4.1. LCUB reserves the right to charge Customers requesting temporary service the costs of installing, connecting, and disconnecting the service.

1.4.2. Services for outdoor lighting temporary construction, such as circuses, carnivals, fairs, etc., are all considered temporary services.

1.4.3. LCUB can hang a security light for a standard fee identified in Appendix A (plus the monthly rate) if requested.

1.5. Alternate Feed

1.5.1. Provided capacity is available, Customers may request that LCUB provide an alternate feed.

1.5.2. Customers shall pay the cost of installing, connecting, and/or disconnecting an alternate feed.

1.5.3. When an alternate feed is requested, the existing service contract will be amended to address the related terms and conditions.

1.6. Change In Service Requirements

1.6.1. At LCUB's sole discretion, LCUB will modify the service's capacity to accommodate load changes. LCUB's investment, if any, toward a change in Customer capacity will be at LCUB's discretion based on economic feasibility. LCUB may request the Customer to sign an updated contract due to the change in service requirements.

1.7. Other Primary Service

1.7.1. Unless a Customer and LCUB agree to a lower standard voltage, LCUB reserves the right to provide the metered primary service at the highest available voltage.

1.7.2. Customers taking primary service shall have an LCUB-approved three-phase interrupting device, such as a circuit breaker, as a method to disconnect the main service.

1.8. Renewable Energy Connections

1.8.1. Customers may request to connect renewables (for interconnected Solar, Wind, Low-Impact Hydropower, Biomass, etc.) by submitting an *Application for Interconnection of Renewable Generation*. Customers whose applications are approved will be required to provide proof of a successful electrical inspection, complete a *Facilities and Parallel Operation Agreement,* and

demonstrate they meet the safety and reliability requirements defined therein. Note that LCUB does not offer any credits, rebates, or cash incentives for excess power sent back to the grid.

1.8.2. Applications for interconnection of solar generation will be reviewed and processed by LCUB in accordance with LCUB's *Solar Installation Workflow* outlined on the *LCUB Renewable Energy Connections Program Website.*

1.8.3. Customers may choose to install solar "behind the meter" and use the energy produced to offset energy usage for the premises. They shall submit an *Application for Interconnection of Renewable Generation*. Under this option, however, the system is not directly connected to the LCUB distribution system. The Customer shall provide proof of an electric inspection to ensure compliance with safety requirements and that LCUB's system is not inadvertently impacted.

1.9. Electric Vehicle Chargers

1.9.1. Customers may choose to install electric vehicle chargers on their premises to support the charging of personal or Customer vehicles with the assistance of a licensed electrician. Prior to installation, Customers should assess their home's electric capacity to ensure it can handle the additional load of an EV charger.

1.9.2. If Customers decide to increase capacity, they should notify LCUB beforehand. This allows LCUB to analyze the system to ensure it will sufficiently manage the load or if additional system modifications may be required.

1.10. Limitations of Liability

1.10.1. LCUB's limitation of liability will not extend beyond the Customer's point of delivery.

1.10.2. In accordance with TVA operating rules, LCUB is not liable for lightning damage, power surges, and resulting damage, low or high voltage conditions, loss of power, or any other abnormal, temporary system condition caused by weather, long-term equipment failures, or other causes not due to direct negligence by LCUB or its employees. The Customer is responsible for purchasing and installing any protective devices required to protect equipment from any temporary, abnormal system conditions that may occur occasionally.

2. Utility Deposits

2.1.1. LCUB requires a security deposit for all Customers. More information about the security deposit is available in LCUB's *Security Deposit Policy.* Failure to meet the deposit requested by LCUB will give LCUB the right to declare the contract forfeited and refuse or terminate electric service.

3. Point of Delivery

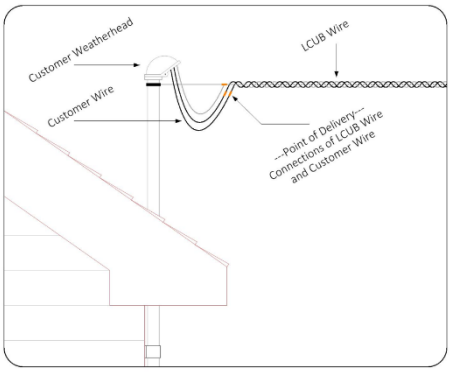
3.1. General

3.1.1. As identified in the definitions, the delivery point is defined as the point at which LCUB's facility connects with the Customer's premises. All wiring or equipment beyond this point of delivery (except by special written agreement) shall be installed, owned, and maintained by the Customer, except the meter which LCUB shall install, own, and maintain.

3.1.2. LCUB shall not be liable for any loss, injury, or damage that occurs to the Customer's wiring, equipment, or other property located beyond the point of delivery.

3.2. Overhead Service

3.2.1. For an overhead service, the point of delivery shall be the point at which current is delivered to the building or premises. Typically, for overhead services, this location is the Customer-owned weatherhead as shown in the figure below:

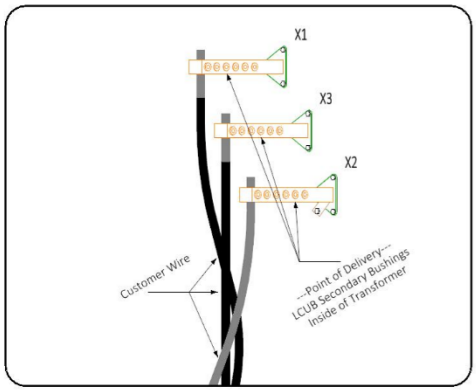


Point of Delivery for Overhead Service

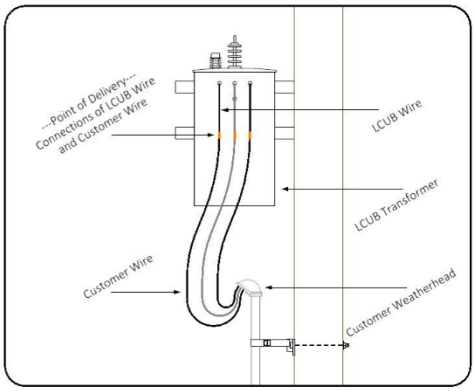
3.3. Underground Service

3.3.1. For underground service, the point of delivery is at LCUB's transformer secondary bushings as shown in the figure on the left below.

3.3.2. If the underground service is attached to LCUB's overhead facilities, the point of delivery shall be the Customer-owned weatherhead as shown in the figure on the right below.



Point of Delivery for Underground Service From Pad Mount Transformer



Point of Delivery for Underground Service From Overhead Transformer

3.4. Primary Metered Service

3.4.1. For all new primary metered services, the point of delivery shall be determined on a case-by-case basis and defined within the Customer's service contract.

4. Service Guidelines

4.1.1. Additional information regarding the process and requirements for service installation can be found within *LCUB's Residential Service Guidelines and Commercial Service Guidelines*.

5. Billing

5.1. General

5.1.1. LCUB bills on a monthly cycle and mails a bill to each service location. Failure to receive a bill does not relieve the Customer of their payment obligation. Due dates are at least fifteen (15) days after the bill's mailing date. If the due date falls on a weekend or holiday, the due date automatically becomes the next business day.

5.1.2. If a Customer fails to pay their bill by the due date, late fees and/or penalties will be assessed. Late fees are calculated at a flat five percent (5%) charge of the first $250.00 of the electric bill plus one percent (1%) of all charges above the first $250.00, excluding other charges and sales tax, if applicable.

5.2. Equal Pay Plan

5.2.1. LCUB offers Customers the option of an equal pay (budget billing) plan. More information is available on LCUB's *Equal Pay Plan* page.

5.3. SmartPay Plan

5.3.1. LCUB offers approved single-phase, non-demand residential Customers the option to establish a prepaid account under their SmartPay Program. A SmartPay account will be subject to automated disconnection at any time an account has a negative balance. SmartPay Customers can track usage, charges, and payments and modify/receive account notifications via myusage.com. More information regarding the SmartPay Program's applicability, the application process, details, and restrictions are available on LCUB's *SmartPay Plan* page.

5.4. Service Termination and Collection

5.4.1. LCUB reserves the right to terminate service for nonpayment in accordance with our *Service Termination and Collection Policy*. Reference *LCUB's Service Termination and Collection Policy* for additional information.

6. Interruption of Service

6.1. General

6.1.1. LCUB has the right to shut off the electric supply when necessary or desirable to perform construction, operation, maintenance, or repairs to LCUB's electric system.

6.1.2. As LCUB is required to comply with TVA regulations and requirements (including their Emergency Load Curtailment Program (ELCP), discussed further in Section 6.2 of this document), Operations are subject to change based on updates to TVA policies and programs.

6.1.3. Customers shall notify LCUB immediately should there be any defects, trouble, or accidents affecting the supply of electricity or if their electric service is considered unsatisfactory for any reason.

6.1.4. LCUB shall not be liable for personal injuries or damages resulting from interruptions or from high voltage, low voltage, or fluctuations in voltage or current on LCUB's distribution system. The

Customer is responsible for protecting the service from current and voltage fluctuations by installing fuses, circuit breakers, and other standard safety devices.

6.1.5. LCUB will notify Customers impacted by outages related to planned work or maintenance.

6.2. Shortage of Electricity

6.2.1. In scenarios of electricity shortage, and in accordance with the direction of TVA's Emergency Load Curtailment Program (ELCP), LCUB will first review and work to reduce in-house non-critical and nonessential loads (such as heating, lighting, air conditioning, etc. that are not required for core operations, personnel safety or that prevents equipment damage), especially during periods of peak demand.

6.2.2. If electricity shortages worsen, resulting in TVA implementing the next step of their ELCP, LCUB may request Customers to reduce their consumption voluntarily. This might include adjusting thermostats, turning off unnecessary lights, and not using major appliances (ovens, washers, and dryers, etc.) during times of peak usage. LCUB will also reach out to large commercial Customers to request assistance in the voluntary reduction of nonessential loads, especially during periods of peak demand.

6.2.3. In the event of an emergency or extreme weather conditions causing a significant shortage in the amount of electricity for the supplier (TVA) or LCUB to meet the demand on its system, TVA may initiate mandatory electric load reduction as a part of their ELCP in order to help avoid major widespread outages across the area or Customers experiencing extended outages. LCUB is required to follow the steps and provisions outlined by TVA to assist in these efforts.

6.2.4. In situations where mandatory load reduction is required, LCUB will begin by curtailing large commercial Customers that are not critical to public health and safety to essential loads. Should conditions worsen and additional load reduction be required by TVA, LCUB will reduce load by implementing limited periodic interruptions to Customers (15 minutes in duration) to minimize adverse consequences for those affected. Customers will be forewarned of these interruptions to the extent possible. Customers are still asked to continue voluntary curtailment during this time.

6.2.5. Customers may request a variance because of unusual circumstances, including matters adversely affecting public health, safety, and welfare (e.g., hospitals, etc.); however, LCUB reserves the right to deny the variance at their discretion.

6.2.6. If severe shortages continue, the ELCP may reach Step 60, and TVA may assert control of operating LCUB's system.

7. Voltage Fluctuations by Customer

7.1. General

7.1.1. The Customer shall maintain a load balance satisfactory to LCUB.

7.1.2. Customer load must not be used in a way that causes unusual fluctuations or disturbances to LCUB's electric system. Should fluctuations be identified as a result of the Customer's load, LCUB may require the Customer to, at their own expense, install a suitable apparatus to limit fluctuations.

7.1.3. LCUB will not be responsible for any damage to equipment related to Customer-caused voltage fluctuations or disturbances.

7.2. Capacitors Installed by Customers

7.2.1. Capacitors installed by LCUB Customers shall be switched in such a manner that at no time will the power factor become leading at the service entrance.

7.2.2. If the Customer conducts switching at a capacitor bank, switching shall be performed such that it does not cause voltage fluctuations that impact LCUB.

7.2.3. LCUB may require the Customer to update switching procedures or install additional protections if they identify system impacts related to Customer switching.

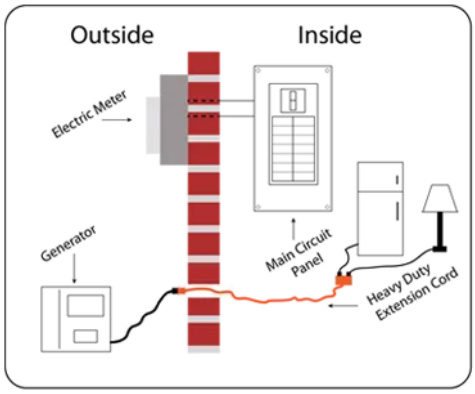
7.3. Motors

7.3.1. Customers shall identify motors over 25hp and the related motor size on LCUB's *Load Request Form.* LCUB reserves the right to hold Customers to a maximum kVA start value to prevent power quality issues or voltage fluctuations on LCUB's system. The Customer is responsible for providing motor starting procedures or other protective equipment required to ensure these criteria are met.

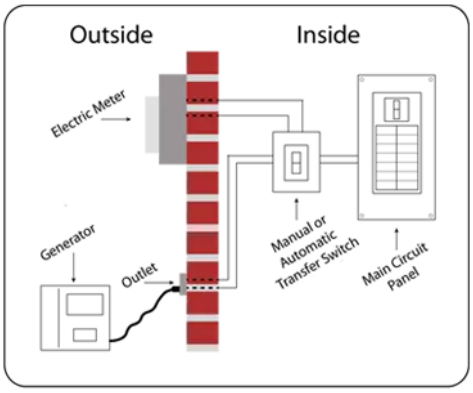
7.4. Generators

7.4.1. Customer-installed generators shall be configured to avoid back-feeding LCUB's system. This can cause fires or deadly injury to you, neighbors, or LCUB employees working to restore power during an outage.

7.4.2. Generators shall be installed using the "Direct Connect" or "Transfer Switch" methods illustrated in the figures below. Consult a certified electrician to assist with the installation of the transfer switch as needed.



Direct Connect Installation



Transfer Switch Installation

7.4.3. Customers interested in installing whole home generators shall notify LCUB's Engineering department to ensure no adverse impacts to their electric service or LCUB's system.

8. Non-Standard Service

8.1.1. The Customer is required to cover the cost of any special installation necessary to meet non-standard requirements.

8.1.2. This includes services other than standard voltage or for the supply of voltage regulation closer to that required by standard practice. The Customer shall identify specific voltage requests on LCUB's *Load Request Form*.

8.1.3. LCUB's standard voltages are defined in the Table below:

LCUB Standard Voltages	
Voltage	**Phase / Wire**
120/208v (208 Grd Y/120)	3 Phase 4 Wire
120/240v	1 Phase 3 Wire
277/480v (480 Grd Y /277)	3 Phase 4 Wire

8.1.4. The Customer shall consult LCUB's Engineering Department to discuss any non-standard voltage for new services over 480V or any additional non-standard service requests not addressed herein.

9. Underground Service or Underground Service Conductors

9.1.1. Customers desiring underground service lines are responsible for preparing the premises for underground service and bearing any excess cost associated with obtaining access. *LCUB's Construction Standards* and *Underground Specifications* will be provided by LCUB upon request.

9.1.2. Customers shall be responsible for furnishing and installing all conduit and underground service connectors required by standards and specifications.

9.1.3. Customers shall obtain LCUB approval prior to installing service risers on LCUB poles. After receiving approval, Customers are responsible for installing service risers with stand-off brackets on LCUB poles.

9.1.4. LCUB is responsible for connecting the Customer and LCUB's facilities. At their discretion, LCUB may make temporary connections and/or relocate the Customer's underground electric service conductors and conduit.

9.1.5. When LCUB replaces poles with Customer service risers attached, LCUB will move the conduit to a new pole when possible, using standoff brackets. At LCUB's discretion (if the existing conduit cannot be relocated to the new pole without damaging the conduit or creating right-of-way hazards, etc.), LCUB will install a pull box at the base of the pole and splice the cable. Customers who do not agree to the splicing of the cable will be responsible for the replacement and/or relocation of their service riser within 30 days from LCUB notification.

10. Relocation of and Changes to LCUB's Facilities

10.1.1. Any Customer or owner whose premises do not extend to a public right of way from which electric service can be safely and economically provided shall be responsible for providing and maintaining an easement for LCUB's electric facilities between the Customer's premises and the public right of way, at no cost to LCUB. The Customer is also responsible for providing and maintaining all electric facilities beyond the point of delivery. This applies to Customers, including those occupying

apartments, office buildings, condominiums, shopping centers, parks, projects, developments, subdivisions, and other similar land uses.

10.1.2. Customers who would like to change the location of LCUB facilities (poles, lines, transformers, etc.) on their property shall be entitled to have the facilities relocated only if the following conditions are met:

a) an easement for a suitable substitute location acceptable to LCUB is provided at no cost, and
b) satisfactory arrangements are made with LCUB for all relocation expenses to be paid by the Customer.

10.1.3. No one shall have the right to require LCUB to remove their facilities, even if they are not in active use at the time.

10.1.4. No one shall modify the property or premises to endanger/damage existing facilities.

10.1.5. When the public right of way changes for the benefit of private interests, and LCUB's facilities must be adjusted to accommodate the change, all costs for making the change shall be paid in advance by requesting parties.

11. Meters

11.1. General

11.1.1. Meters and meter equipment installed by LCUB shall remain the property of LCUB unless agreed upon in writing.

11.1.2. As discussed in LCUB's Rules and Regulations, LCUB shall be granted access to the customer's premises at all reasonable times for the purpose of reading and testing meters.

11.1.3. Customers are responsible for determining and/or constructing the meter base in accordance with LCUB's construction specifications and having it inspected by a licensed electrician prior to connection.

11.1.4. Meter bases shall be readily accessible and approved by LCUB prior to meter installation.

11.1.5. No new meter bases shall be installed on LCUB poles.

11.1.6. If metering changes are made at the Customer's request/convenience, the Customer shall be responsible for paying all estimated associated costs. Any necessary changes in wiring will also be required to be completed by the Customer before LCUB begins making any changes.

11.1.7. Large residential Customers shall coordinate with LCUB for guidance. Large residential Customers are defined as Customers with:

a) Apartments, townhomes, or similar multi-dwelling units that require more than a single meter per building
b) Services greater than 400A
c) Three-phase services

11.1.8. Large commercial or industrial installations shall be in accordance with special contracts or agreements.

11.2. Meter Testing

11.2.1. All new meters are lab-tested or tested by the Manufacturer. Factory tested meters are also spot checked by LCUB in the lab to verify accuracy.

11.2.2. LCUB will complete periodic tests and/or inspections of its meters in order to maintain a high standard of accuracy. Primary meters are tested more frequently (LCUB reserves the right to test up to once per year).

11.2.3. LCUB will perform additional tests or inspections of its meters at the request of a Customer. If tests made at the Customer's request show that the meter is accurate within two percent (2%), slow or fast, no adjustment will be made to the Customer's bill, and the Customer will pay LCUB's standard testing charge. If the test shows the meter is more than two percent (2%) fast or slow, an adjustment shall be made to the Customer's bill over a period of not more than thirty (30) days before the date of such test, and the cost of test performance.

11.3. Meter Tampering

11.3.1. No one shall tamper with LCUB's electric system or perform acts with the intent to obtain utility services without paying the total charge.

11.3.2. No one shall do anything to interfere with or prevent the proper registration of a meter. No one shall tamper with or work on an LCUB meter without the written permission of LCUB. No one shall install any wires or devices that will cause electricity to pass through or around the meter without the passage of the electricity being registered fully by the meter.

11.3.3. No one, except authorized LCUB employees, Contractors, or authorized agents, shall cut, break, or otherwise access a meter (or cut, break, or remove a seal).

11.3.4. LCUB will assess charges against anyone who tampers with or damages any LCUB electric facilities as outlined within Appendix A.

12. Responsibility for Violation of Rules and Regulations

12.1.1. The Customer shall be responsible to LCUB for all violations of the Rules and Regulations, Service Procedures, and Rate Schedule that occur on the premises served or in connection with such electric service.

13. Unauthorized Use or Interference with Electric Supply

13.1.1. No person shall operate any of LCUB's switches or equipment without LCUB's permission or authority from LCUB.

14. Electric Schedule of Charges and Fees

14.1.1. Appendix A includes a detailed listing of pre-defined fees or charges for requests for new service and/or work being performed by LCUB at the request of the Customer.

15. Contract Requirements

15.1.1. LCUB may require contracts for electric service. Contract requirements provided under the Rate Schedule will be updated as necessary to reflect changes in business practices, economic factors, and the adoption of new and/or revised Rate Schedules by the board.

Appendix A. Electric Deposits, Charges, and Fees

Utility Deposits

Residential	$100
Commercial	Contact LCUB for more information

Service Fees

Meter Installation Fee	$25
Reconnection Fee (During Business Hours)	$35*
Return Trips (During Business Hours)	$25
Call Out Fee (After Hour/Weekend Service Calls)	Cost
Administrative Service Charge (New Acct. Name)	$25
Security Light Installation	$200
Security Light and Pole Installation	$1,000
Reconnect Existing Security Light	$75
Residential Interconnection Fee (≤500kW)	$150
Commercial Interconnection Fee (≤500kW)	$500
Interconnection Fee (>500kW)	$500 min. + Additional Cost
Single Phase Meter Test	$200
Polyphase Meter Test	$300
Locate Electric Stub-out	$500
Joint Use Attachment Fees	Contact Engineering

Billing/Collection Fees

Late Fees	5% for the first $250, then 1%
Tag Fee	$15
Reconnection Fee (During Business Hours)	$35*
Collection Fee	$35*
Return Check Fee	$30**

*Fees Board approved January 19, 2026 in Collection and Termination Policy.

**After more than 2 returned checks in a 12-month period, the customer must begin paying using cash or credit/debit card.

Note:

To review additional related fees please reference the Collection and Termination Policy approved January 19, 2026.

Other Charges

Tampering Charge	$250

Tampering charges will be assessed per event to an account for meter tampering, current diversion, and/or damage to municipal owned property. Additional charges may result regarding necessary repairs or replacement, estimated usage, etc. for the unauthorized connection or illegal use of electric infrastructure.

Engineering Fees	$75
Inspection Fees	$65

LCUB reserves the right to assess hourly rates for Engineering and/or Inspection services required for design, consultation, observation, or inspection work on projects that may impact LCUB infrastructure. Fees shall be estimated on an individual basis.

Appendix B. LCUB's Contribution in Aid of Construction Policy

When a customer requests new services, upgrades, or extensions, the customer must pay an equitable contribution to the utility to construct or cause to be constructed the required infrastructure. The required infrastructure may include, but is not limited to, poles, overhead or underground conductors, transformers, materials, and labor required for construction. The customer's contribution towards this infrastructure is called Contribution in Aid of Construction (CIAC).

When a new service or extension has been requested by a customer, LCUB Engineering will calculate a preliminary estimate of total costs to serve the customer. This estimate will be provided to the customer and must be paid in full before LCUB will begin construction or order materials. If changes or unexpected circumstances arise during construction, the customer will be notified of the changes and LCUB reserves the right to recover any additional costs associated with construction changes.

Frequently Asked Questions

Q1: Why should I have to pay for the infrastructure if my project is going to bring revenue to LCUB?

A1: LCUB purchases power from the Tennessee Valley Authority and then distributes it to the customer. Consequently, a large portion of the rate that a customer pays to LCUB is actually remitted back to TVA to cover LCUB's wholesale energy costs. The small margin that LCUB bills above the wholesale rate is based on LCUB's cost to operate and maintain the system and does not cover the cost of new infrastructure. This allows LCUB to keep rates as low as possible for all ratepayers.

Q2: My neighbor plans to connect to this infrastructure later. Should they have to participate in the CIAC?

A2: LCUB cannot accurately predict the size, type, and location of future developments. If a group of property owners mutually agree to split the CIAC of shared infrastructure, that agreement must take place solely between the affected property owners.

LCUB CIAC Schedule

Electric service length is measured from LCUB's mainline pole to the customer's transformer.

Minimum tap fees assume that service is provided from an existing transformer. If a new transformer must be installed for a customer, the cost of the transformer will be applied to the engineering estimate.

Typical service extensions consist of primary electric infrastructure extended from LCUB's existing infrastructure to the customer's point of service. The actual cost of off-site upgrades, system improvements, or other atypical circumstances required to serve the customer will be individually estimated by LCUB. The customer will be responsible for trimming and/or removing vegetation within ten feet (10') of the centerline of the future power line and three feet (3') of overhead service lines.

Service upgrades due to new equipment (i.e., EV chargers, welders), building additions, or aesthetic improvements will be estimated by LCUB at actual cost.

Underground Single-Family Residential Installation Fees

Service Type	Minimum CIAC
Permanent Service Connection Only	$0
Temporary Service Connection	$300
Less than 300'	$3,500 + transformer
Greater than 300'	$3,500 + transformer + $6/ft over 300'

The customer is responsible for installing a fully functional conduit system per LCUB construction standards and specifications and subject to LCUB approval prior to conductor installation or service connections.

Underground service wire between the transformer and the meter must be installed, owned, and maintained by the customer. This must be inspected and approved by the State of Tennessee before LCUB completes the electrical service connection.

A standard underground temporary service includes the connection and subsequent disconnection of underground service wire to an existing transformer.

Overhead Single-Family Residential Installation Fees

Service Type	Minimum CIAC
Permanent Service Connection Only	$0
Temporary Service Connection	$300
Lift Pole for Service Wire	$1,200
Each primary span	$3,500 + transformer

Overhead service wire between the transformer and the meter is included at no charge to the customer.

A standard overhead temporary service includes the installation and subsequent removal of overhead service wire from an existing transformer to a temporary meter base as approved by the electrical inspector. Additional facilities, such as lift poles, will be subject to additional fees.

Multi-Family Residential, Commercial, and Industrial Installation Fees

Large projects such as property subdivisions, apartment complexes, commercial, or industrial developments must be discussed, designed, estimated, and permitted on an individual basis by LCUB Engineering.